

MANAGEMENT HANDBOOK

BASIC PRINCIPLES OF OUR QUALITY POLICY

MH2-01

BUSINESS CONTEXT

For more than 35 years, Tubus Bauer GmbH has been trusted to develop honeycombs from thermoplastic materials. The required care and attention has always been given to constantly improving honeycomb product technology. Thus, since 1992, we have been able to expand rapidly into new markets and countries, as the products on the market have been developing well and receiving positive feedback, the result of which has included the founding of TUBUS WABEN GMBH & CO. KG in Rottenbach.

To determine context, we analysed our interested parties and their requirements (file "Interested Parties Analysis").

QUALITY POLICY

As part of our duty of care as a business, we hereby set out our quality policy, which is mandatory for all TUBUS WABEN GMBH & CO. KG employees:

- TUBUS WABEN GMBH & CO. KG is a start-up that focuses on present and future applications for honeycomb technology.
- The aim of TUBUS WABEN GMBH & CO. KG is to manufacture products that meet our customers' requirements and expectations. Achieving and maintaining customer satisfaction is our benchmark for the efficiency of all processes in our business.
- Powerful, state-of-the-art manufacturing systems, motivated and qualified employees as well as cooperative partnerships with customers and suppliers is the essential basis for manufacturing our honeycombs.
- We want to ensure that we can produce honeycombs that meet our quality standards by carefully scheduling and implementing all necessary measures before, during and after the order has been processed. In doing so, the focus is on fault prevention instead of fault correction.
- As far as we are concerned, continually improving quality, costs and technology with the aim of creating ever increasing added value is the basis for securing our company's future.
- Management considers its mission to be regularly supporting this quality policy with clear quality objectives, as well as assessing its appropriateness and efficacy on a regular basis.
- Quality management principles should be put into practice as a fundamental rule and core belief for guiding and leading TUBUS WABEN & CO. KG. This aim is to constantly improve services over the long-term by focusing on customers, while taking into account the requirements of all interested parties at the same time.

Rottenbach, May 2017

Andrea Klein
Managing Director